

Friday December 3rd, 2021

**Dear Gateway Health medical practice patients, and interested parties**

Re: After- Hours Services

The 'Wangaratta GP After Hours Cooperative' has been operating as an 'after-hours service' under an agreement with Wangaratta Medical Centre. Phillipson Street Clinic, Beechworth Surgery and Gateway Health Services for many years.

Due to workforce issues, we regret to inform you a collective decision has been made to cease this arrangement from 1<sup>st</sup> January 2022 due to insufficient number of GPs able to provide this service ongoingly.

We are committed to supporting our patients and will work with parties to find alternative models to suit patient needs.

The following are current options for patients requiring after-hours medical advice or treatment:

- Nurse On Call - 1300 60 60 24
- Doctor On-call - 1800 022 222
- Ambulance Service (medical emergencies) - 000
- 24 hour emergency services - Northeast Health, Wangaratta

Yours Sincerely



Dr Olivia Sturt  
Medical Director