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District Nursing Service

About us

The District Nursing Service delivers a range of clinical nursing services to rural residents of the Rural City of Wangaratta who are frail aged, carers or disabled and have a need for clinical nursing services. These services are available as a:

- Home based service,
 - or as a
- Nursing Clinic in Wangaratta.

We help people in the community and their carers to maintain their independence at home to optimise quality of life and to remain as active as possible.

We also provide nursing services to people eligible under the Post Acute Care,

Hospital in the Home, Palliative Care, Department of Veteran Affairs, Transport Accident Commission and Work cover programs.

What do we do?

We provide a range of nursing services including:

- Full nursing assessment
- Referral to and liaison with other service providers
- Direct care services including personal care
 assessment, wound assessment and management, continence
 care, stomal care, diabetes care, other technical nursing
- Palliative care

If you need basic home nursing care, we can easily arrange that for you. However, if your care involves something a little more complex, such as giving you medicines or other specific medical treatments, we will work in partnership with your doctor to make sure you're receiving the exact treatment you need. In these cases, we will need written information and authorisation from your doctor.

www.gatewayhealth.org.au



Operating hours

Our service is available from Monday to Friday 8.30am to 4.30pm. Nursing clinic is available at our Wangaratta site <u>by appointment only.</u>

Fees

Our nurses are out in the community, maximising your access to our services. We are able to provide these services through a combination of government funding and client fees. These fees are determined by the National Home and Community Care (HACC) fees policy.

If you're not eligible for HACC-funded services, we can provide services at cost price on invoice.

All supplies will be charged at cost price on invoice.

How to contact us

The District Nursing Service is based at our Wangaratta Centre.

Phone: 03 5723 2222

Fax: 03 5722 2313

An answering machine is available when our phone is unattended – please leave a message and we will return your call.